



Situation Expert™

TCRC Guide to Situation Expert



Situation Expert™

Objectives

The purpose of this guide is to provide instructions for participants on how to navigate through the TCRC Situation Expert Site in order for them to...

- Complete the program and the different sections.
- Complete a 100% score in the program.
- Complete the Beta Feedback Questions.
- Complete the above before August 30, 2023.



Remember: Be a Participant

As you go through the program, remember to...

- Act as a participant
- Review the lessons
- Interact with your peers on the site
- Post comments
- Complete the activities

Welcome to your Situation Expert guide!

Register or Login to:

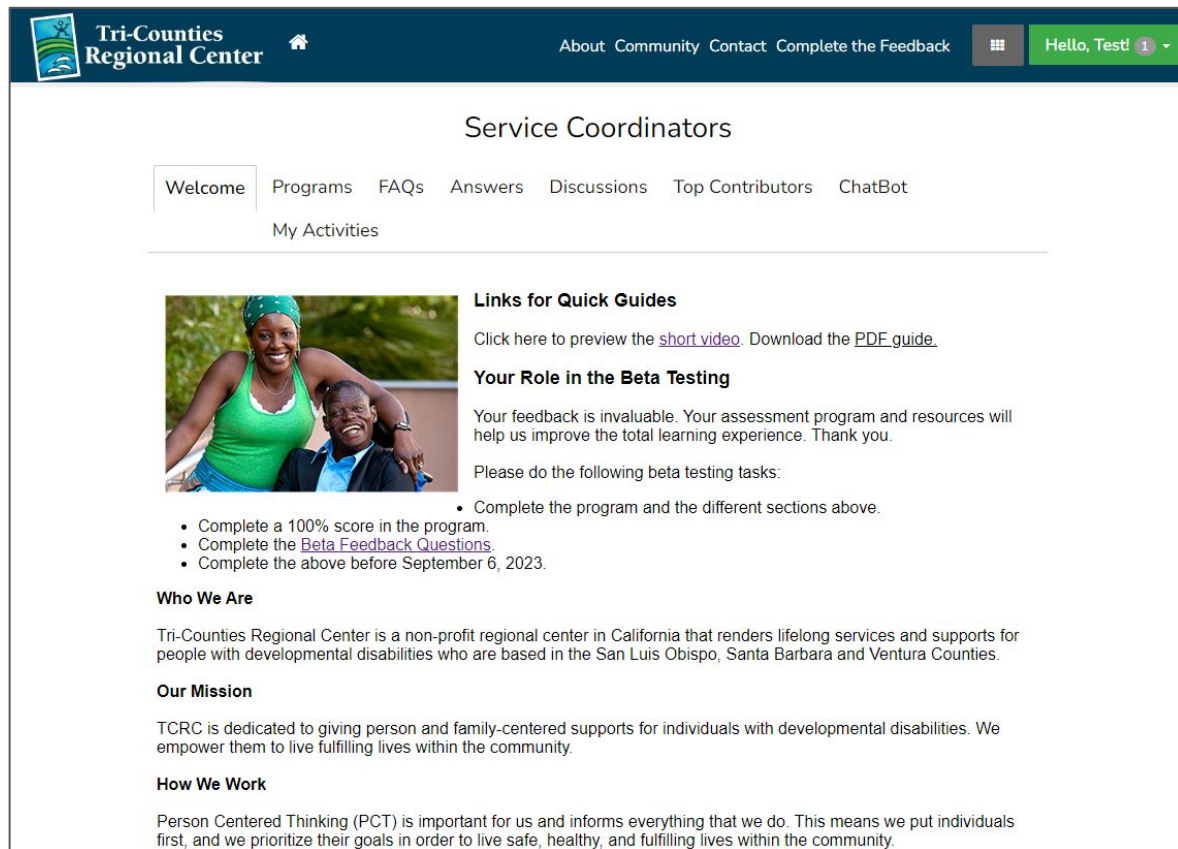
https://tc2.situationexpert.com/group_lists/174/welcome



Overview

This is what you will see when you log in.

- The **Welcome** page shows an overview of the work that TCRC does, its mission, and your role as learner in this program.
- The **Programs** page leads directly to your course page.
- **FAQs** are a compilation of commonly posed questions and their corresponding answers, designed to provide you with quick and accessible solutions to common queries.
- **Answers** enables you to post your on-the-job problems or challenges and share your own solutions.



The screenshot shows the Tri-Counties Regional Center website. The header includes the logo, navigation links (About, Community, Contact, Complete the Feedback), and a user greeting 'Hello, Test!'. The main content area is titled 'Service Coordinators' and features a navigation bar with 'Welcome' (selected), 'Programs', 'FAQs', 'Answers', 'Discussions', 'Top Contributors', and 'ChatBot'. Below this is a 'My Activities' section. A featured image shows a smiling woman and man. To the right, there are links for 'Quick Guides' (short video, PDF guide) and a section titled 'Your Role in the Beta Testing' which includes a list of tasks: complete the program, complete the Beta Feedback Questions, and complete the above before September 6, 2023. The bottom section, 'Who We Are', describes the center's mission and how they work, emphasizing person-centered thinking.

Tri-Counties Regional Center


About Community Contact Complete the Feedback

Hello, Test! 1

Service Coordinators

Welcome Programs FAQs Answers Discussions Top Contributors ChatBot

My Activities



Links for Quick Guides

Click here to preview the [short video](#). Download the [PDF guide](#).

Your Role in the Beta Testing

Your feedback is invaluable. Your assessment program and resources will help us improve the total learning experience. Thank you.

Please do the following beta testing tasks:

- Complete the program and the different sections above.
- Complete a 100% score in the program.
- Complete the [Beta Feedback Questions](#).
- Complete the above before September 6, 2023.

Who We Are

Tri-Counties Regional Center is a non-profit regional center in California that renders lifelong services and supports for people with developmental disabilities who are based in the San Luis Obispo, Santa Barbara and Ventura Counties.



Our Mission

TCRC is dedicated to giving person and family-centered supports for individuals with developmental disabilities. We empower them to live fulfilling lives within the community.



How We Work

Person Centered Thinking (PCT) is important for us and informs everything that we do. This means we put individuals first, and we prioritize their goals in order to live safe, healthy, and fulfilling lives within the community.

- **Discussions** are for engaging in conversations and knowledge-sharing. This is where you connect with your community and exchange ideas, opinions, and insights on significant topics.
- **Top Contributors** recognizes and highlights users who actively participate, contribute, and add value to the learning community.
- The **ChatBot** is a digital tool powered by ChatGPT designed to allow you to ask questions and interact with a reference document.
- **My Activities** shows a log of your actions on the site.


Tri-Counties Regional Center



[About](#)
[Community](#)
[Contact](#)
[Complete the Feedback](#)


Hello, Test!


Service Coordinators

[Welcome](#)
[Programs](#)
[FAQs](#)
[Answers](#)
[Discussions](#)
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[ChatBot](#)

[My Activities](#)



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Logging in brings you to the **Welcome** page.

After login, click **Programs** to access your course page.

 Tri-Counties Regional Center 

About Community Contact Complete the Feedback  Hello, Test! 

Service Coordinators

Welcome Programs FAQs Answers Discussions Top Contributors ChatBot

My Activities



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How We Work

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This is your course page.


You will see the list of sections in numerical order.


Each item is a lesson.
Click **Welcome**.

**Tri-Counties Regional Center**


You are viewing as Member, [click here to view as admin.](#)

AboutCommunityContactComplete the Feedback

Hello, Ray! 

[Back to Community](#)  My Activities




Beta Program August 23, 2023



8 members

[All Programs](#)


Workflow Navigation


-  Empowering Individuals - Introduction to the Lanterman Act
-  Unsubscribe from receiving emails
-  Leave from this program

[Public](#) [Member](#)

Leaders















No leaders were assigned.

Welcome



Empowering Individuals - Introduction to the Lanterman Act [Visual View](#)

Begin by navigating to the "Welcome" section of the module workflow. Sections are in numerical order for step-by-step learning. Click a section title to access it and follow the detailed instructions inside.

	1	Welcome	-	
	2	How to Navigate	-	
	3	Objectives	-	
	4	Tri-Counties Regional Center	-	
	5	"I Want to Take Care of Lizzie" - Lanterman Act Imp...	68%	
	6	"I Feel Good" - Lanterman Act Impacts	68%	
	7	"My Hopes and Dreams" - Lanterman Act Impacts	40%	

You will see percentage scores to track your progress. You are required to complete 100%.

To go back to this page (the course page), click the image above.

The screenshot shows a course page for 'Empowering Individuals'. On the left, there is a sidebar with a discussion image, member count (13 members), and workflow navigation options. The main content area displays a list of discussion topics with their respective progress percentages. A red arrow points from the text 'To go back to this page (the course page), click the image above.' to the discussion image in the sidebar. Another red arrow points from the text 'You will see percentage scores to track your progress. You are required to complete 100%.' to the progress percentages in the discussion list.

Empowering Individuals Published More Visual View

Begin by navigating to the "Welcome" section of the module workflow. Sections are in numerical order for step-by-step learning. Click a section title to access it and follow the detailed instructions inside.

Section	Topic	Progress
1	Welcome	- < More
2	How to Navigate	- < More
3	Objectives	- < More
4	Tri-Counties Regional Center	- < More
5	"I Want to Take Care of Lizzie" - Lanterman Ac...	68% < More
6	"I Feel Good" - Lanterman Act Impacts	68% < More
7	"My Hopes and Dreams" - Lanterman Act Imp...	40% < More
8	Share Your Own Story - Lanterman Act Impacts	0% < More

Each lesson looks like this.



The forward and backward orange buttons are for moving to and from different lessons.

The hamburger icon leads to the lesson's table of contents.

The buttons between the forward and backward gray buttons lead to individual pages. Each page may vary in function, for example, exercise, information, video, resources, etc.

The forward and backward buttons are for moving to and from different pages within the lesson.

"I Feel Good."



You find two ways to get instructions. Click these icons for more information.

Discussion **i** **▶**

How can you help your clients to be the best version of themselves?

Answer this question and interact with your peers on this page. Ask them questions about their own input, highlight any insight that you read from them, share your takeaways, etc.

[Show more >](#)

Click **Show more** to reveal hidden text.



Add Comments

Write your message here...




i

You will see more instructions here and also in the **(i)** icon.



Resources pages provide more information.



"I Feel Good."



The Needs Resources




Resources ⓘ

ⓘ Main Resources ⓘ Resource

The resources are optional readings or viewings. However, reviewing the resources will add depth to your reflections. You can add ideas, images, videos, files, presentations, links, websites, and Instant Answers.

1-5-6

 Ray Jimenez1

🕒 Jul 06, 2023 10:58am

☆ ❤️ ↺ ➡

TCRC Celebrates The Lanterman Act

TCRC Celebrates The Lanterman Act

Resources

 Main Resources

 Sort  Resource

The resources are optional readings or viewings. However, reviewing the resources will add depth to your reflections. You can add ideas, images, videos, files, presentations, links, websites, and Instant Answers.

1-5-6



Ray Jimenez1

Jul 06, 2023 10:58am



TCRC Celebrates The Lanterman Act

TCRC Celebrates The Lanterman Act



Jessica Orleans

Jul 07, 2023 10:25am



Lanterman Consumer Act

Lanterman Act Consumer Guide

[Consumer_Guide_To_The_Lanterman_Act.pdf](#)

 Download

In **Resources**, you will see more PDFs, videos, or links as references.



"I Feel Good."



Introduction i ▶

Welcome!

Please review the situation, do an analysis, and suggest solutions, and impacts.

Your peers and I would appreciate learning from your experiences and ideas.

Thank you.

Ray Jimenez

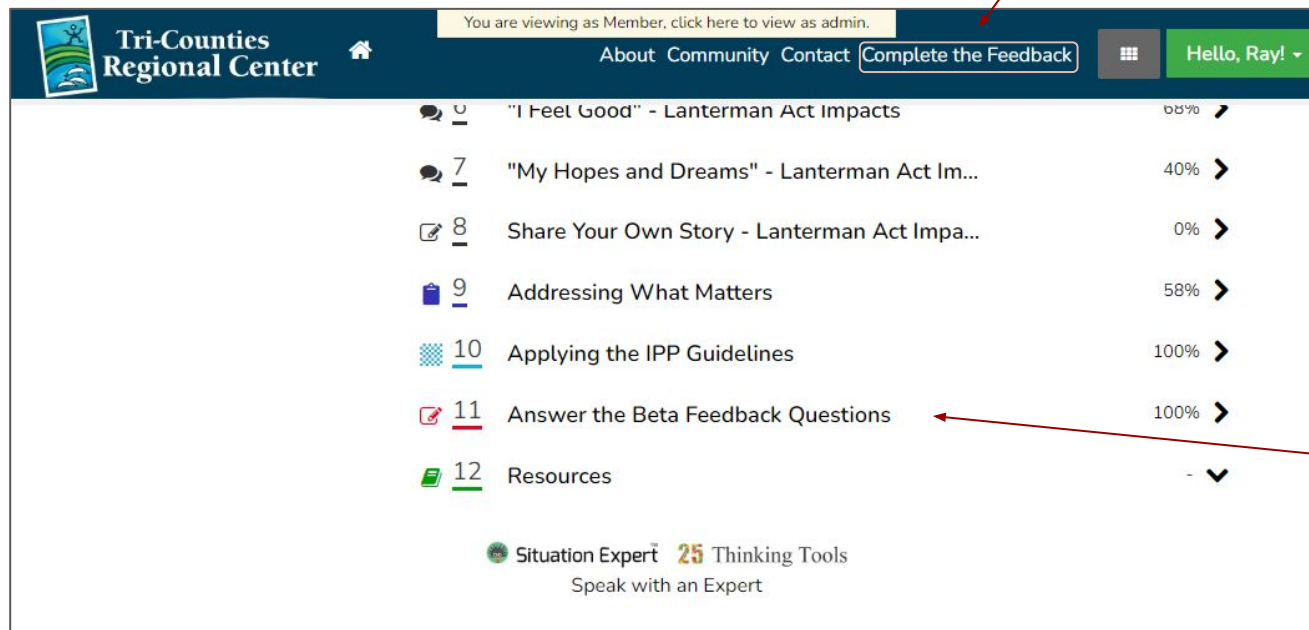


When you are on a Lesson page, click **X** to close it and go back to the course page.

Answer the Beta Feedback Questions

Access the Beta Feedback Questions in one of two ways.

By clicking ***Complete the Feedback***



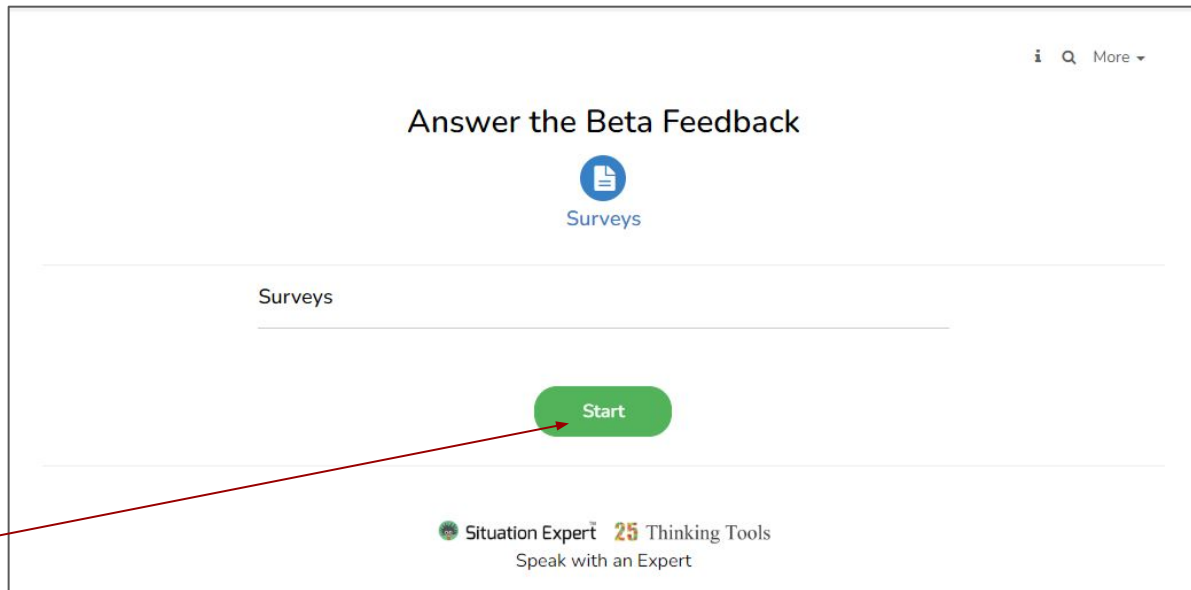
The screenshot shows the Tri-Counties Regional Center website. The header includes the logo, a home icon, and navigation links: About, Community, Contact, and a button labeled "Complete the Feedback". A yellow banner above the button says "You are viewing as Member, click here to view as admin." The main content area lists course items with icons, numbers, titles, and progress percentages. Item 11, "Answer the Beta Feedback Questions", is highlighted with a red arrow pointing to it from the text on the right. At the bottom, there is a "Situation Expert" chatbot and "25 Thinking Tools".

Icon	Number	Title	Progress	Action
Speech bubble	0	"I Feel Good" - Lanterman Act Impacts	100%	➔
Speech bubble	7	"My Hopes and Dreams" - Lanterman Act Im...	40%	➔
Document with pencil	8	Share Your Own Story - Lanterman Act Impa...	0%	➔
Folder	9	Addressing What Matters	58%	➔
Grid	10	Applying the IPP Guidelines	100%	➔
Document with pencil	11	Answer the Beta Feedback Questions	100%	➔
Book	12	Resources	-	▼

Situation Expert **25** Thinking Tools
Speak with an Expert

Or by accessing it
from the course
page after
completing the
course lessons.

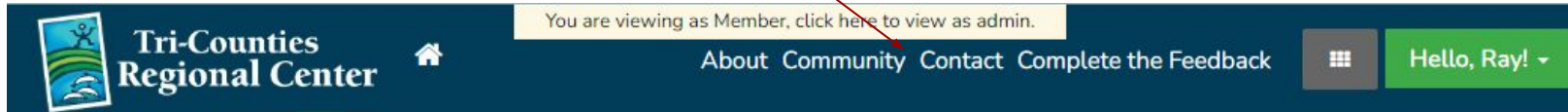
To begin
answering the
survey, click
Start.



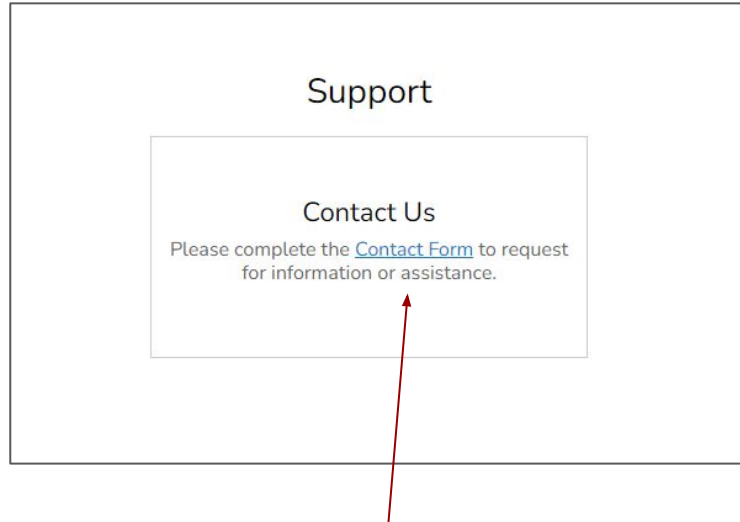
How to Get Help

One way to get help is to send a message to your support team. Use **Contact**.

After you login, you can click your name and then **Helpdesk**.



This is what you see when you click **Contact**.



Complete the **Contact Form**. →

Contact Us

Please check the Helpdesk for more guidance tips. [Click Here](#)

Full Name *

Ray Jimenez

Email Address *

rayvft@gmail.com

Member number *

01626-0000005

Member since *

2023-02-03 07:02AM

Help *

Message *

Write your concern here

Send us a file, screenshot, or document.

Choose File

No file chosen

If you need help with technical issues, please provide below:

Operating system

Browser



Thank you and
Happy Learning!